

Improving Health Service Quality through Health Partnerships

***Mutual learning and benefit through partnership to improve hospital
and community health services***

Londiani Sub County Hospital, Kericho, Kenya

Mayo University Hospital, Saolta Group, Ireland

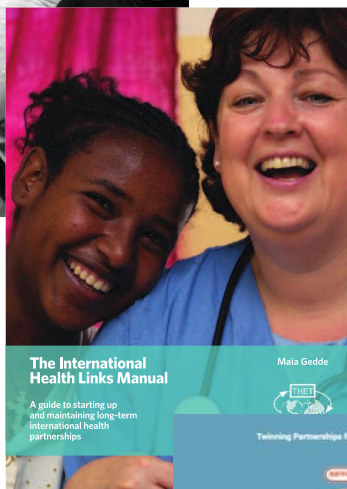
Brighter Communities Worldwide, NGO

Kenyatta University, Nairobi, Kenya

National University of Ireland, Galway, Ireland



Third Cycle of Partnership



Guidance on Collaboration

- Irish Aid:
 - Cathal O'Keeffe
 - Linking between Ireland and the South 2006
- THET UK
 - Maia Gedde
 - International Health Links Manual 2009
- ESTHER Ireland Accreditation 2015
- WHO:
 - Twinning Partnerships for Improvement 2018



Mutual Learning and Benefit

Quality Improvement is the common motivator of our partnership team.

The inner workings of our partnership includes these key features:

- Nested in a wider community development program
- A good match - Both institutions are rural government hospitals providing secondary care
- Not afraid to evolve – embrace changing focus
- Facilitating Community Development NGO – Brighter Communities Worldwide



What we have learned as individuals

Exchange programmes “open our minds”

- Experience in Management of the health facilities
- Experience in how to handle new clinical cases
- Staff Management
- Personal relationships
- Giving back to society
- Self-Management, Personal Effectiveness



What we have learned as teams of healthcare workers?

- Capacity development of staff through sharing and learning experiences
- Continuous Medical Education sessions (Online and in person)
- Reciprocal learning
- Learning from best practices in Ireland
 - neonatal resuscitation; trauma care, Maternal and Child Health, ANC,
 - COVID-19; non-communicable diseases



Staff Learnings as teams (continued)

- Learning from best practices in Kenya
 - tropical medicine, resource management, Integrated HIV/Sexual Health programming, nutrition and breastfeeding, Kangaroo Mother-Baby Care.
- Supports in times of crisis e.g. economic crises, political crises, COVID-19
- Camaraderie and friendship – relationship building and teamwork



Facility Strengthening

- **Services**

- Antenatal Care (Increase in mothers attending 4 ANC visits)
- Increased hospital deliveries, Comprehensive Obstetric Care
- Reduced home deliveries
- Stronger link with the community through the Community Health Strategy



Facility Strengthening

- **Infrastructure**

- Operating Theatre
- Ambulance
- Maternal Health Shelter
- Maternity Renovations



Co-development of Educational Courses

- Global Health Core Curriculum
- Low fidelity simulation methods
- Train-the-trainer for sustainability
- Bi-directional adaptation for vertical and horizontal sharing



Systems Strengthening – Multi-directional

- Workforce Capacity Development
 - Maternity / Peri-operative Care / Safe Transfers / Trauma Care
- Ambulant Care models introduced in Mayo
 - Ambulatory Gynaecology Care
 - Safe Abortion Care Model
- Patient Partnership Quality Improvement In MUH from Kenyan Observations
 - Patient representation in Management Team
 - Patient Experience Advisor Program
- Primary Care Physician Training in Essential Pre-Hospital Obstetric Care
- Special Study Modules in Medicine in the resource-poor setting (remote/island communities/underserved settings of Ireland and Kenya)

Community Engagement

- Stronger relationships between community and hospitals
- Patients referred from community by Community Health Volunteers in Londiani
- MUH community volunteers to meet and greet
- MUH community health education and schools engagement



And then came Covid-19 to every country...

- **COVID-19 Preparedness & Facility Strengthening in MUH and LSCH**

- Capacity Development of all Health Care workers in COVID-19 treatment and management
- Provision of PPE
- Provision of handwashing facilities
- Provision of banners/posters
- Isolation Wards
- Shared workshops, guidelines, experiences



The global pandemic brings...

- New ways of work
- New consideration of sustainability for the planet
- Global reflections on equity
- A continuing future for our partnership ...
 - Secession
 - Enablers
 - Growth



Thank-you. Asante Sana.

